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## INFOPoll<sup>®</sup> Enterprise Edition

*Integrating total accountability into the heart of your  
mailroom*

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There are common reasons most incoming mail solutions fail to meet their goal: They fail to take into account the multiple distractions that creep into the process and management lacks real-time visibility into the multiple manual processes that are often hard to measure. As a result, extraction rates fall far short of what you planned for; leading to missed deadlines and excessive backlogs, while you spend far too much time trying to track operator productivity across your enterprise.

### **The field-proven INFOPoll<sup>®</sup> System provides High-precision tracking with real-time accountability**

INFOPoll<sup>®</sup> is an advanced real-time data collection system with integrated bar coding, designed specifically for mailroom/remittance and item processing operations and provides accountability for the entire lifecycle of physical documents. From receipt in the mailroom through processing to short and long term storage and ultimately destruction.

Combined with Fairfax Imaging's *Quick Modules* system, the solution generates an invaluable array of customizable reports — giving you the real-time utilization and throughput data you need for total machine management and effective workflow maximization.

With our networked INFOPoll<sup>®</sup> solution, the INFOPointe<sup>®</sup> data collection modules installed on each machine reports back to the system on a wealth of key performance indicators. So with a glance, operations personnel see the real-time status of every machine on the INFOPoll<sup>®</sup> desktop application.

Based on user-configurable parameters, the invaluable stream of INFOPoll<sup>®</sup> data is compared to the standards set for each job. This true-utilization perspective enables you to maximize efficiency and avoid purchasing additional machines.

With robust system architecture, utilizing a SQL server back end, INFOPoll<sup>®</sup> is seamlessly integrated with *Quick Modules* production technology you already own.

Components of the solution include Agissar ASED's (All Size Extraction Desk) for State Tax (ASED Model 55), INFOPointe<sup>®</sup> Networked Data Collection hardware, and the INFOPoll<sup>®</sup> Enterprise Edition workforce management software suite with real-time mail inventory and production monitoring tools.

INFOPoll®'s **Tracker** module is used to manage the location and handling of physical units-of-work (envelopes, boxes, trays, etc.) throughout the entire document life cycle.

INFOPoll®'s **Box Management** module helps mailrooms manage the location and retention of short and long term paper storage.

The solution has been successfully deployed at a long list of user locations. Users of these systems will agree that this management and workflow solution provides operations with the lowest cost per transaction when all costs (labor, equipment, and maintenance) are considered. Quite simply put, the Fairfax Imaging / INFOPoll® Solution is considered best practice for high volume / high complexity mail extraction and document prep operations.

Fairfax Imaging is the only image vendor to fully integrate with the INFOPoll® Tray Tracking System with its award winning *Quick Modules* software for true end to end tracking. The integration of the two software products provides a complete closed-loop inventory tracking system. All items received (whether it be mail or documents in boxes) can be accounted for from receipt to file folder.

The integrated Agissar and Fairfax solution creates a smooth and accountable workflow between departments. It also provides immediate feedback to the individuals performing the production task of mail extraction and document prep. This motivates employees to achieve standards and helps foster a self-managing environment.